

Oshkosh Community Credit Union Chooses Sharetec for Its Compatibility



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Sharetec, one of the fastest-growing leaders in the core processing space, has announced its partnership with Oshkosh Community Credit Union (OCCU) in Oshkosh, Wisconsin. The Wisconsin credit union, which serves residents and employees in Winnebago County, chose Sharetec's innovative core processing software after an extensive search.

Choosing new core software can be a worrisome undertaking for credit unions. When making this business-altering decision, OCCU had aspects to consider: Will this core be compatible with existing programs? Is the system user-friendly? Will accessibility to member information improve? After comparing three core systems, OCCU found that Sharetec answered 'yes' to all of these questions!

The major concerns that led Oshkosh Community Credit Union to explore new core systems included:

- Falling behind in modern core and digital technology
- Degrading customer service quality
- Challenging usability of the current system

"Sharetec's system is user-friendly, more information is provided on accounts, and it's compatible with other financial institutions we work with," explained OCCU President & CEO Jennifer Strange. "We were looking for compatibility and the feeling that we are as important as anyone else."

During the decision process, Sharetec provided OCCU with the answers they needed, made them feel secure, and followed up with them during the process. The credit union looks forward to seeing more member information and becoming more automated with its new core.

"The Sharetec team explained everything thoroughly and made us feel safe and secure during the process, as most of us have never done a Core Conversion before it is quite scary... but they reassured us," exclaimed Jennifer.

Specific features OCCU is excited about include the ability to scan its own checks, access to third-party integrations directly from the core, and Sharetec's Home Banking.

"There are several new products and services Oshkosh Community CU will now have access to, including Cross-selling, e-Receipts, Loan Payment Reversals, Dashboards, Collections, Indirect Lending, and more,"

stated Carrie Heck, Senior Account Executive at Sharetec. “This will add so much efficiency to their day, and we look forward to our partnership!”

About Sharetec:

Sharetec is a leading provider of agile, bold credit union software that improves credit union operations and members’ financial lives. Since its inception in 1993, Sharetec has grown steadily, supporting over 280 credit unions. With five offices nationwide and additional development overseas, Sharetec continues to propel the success of credit unions and achieve the highest levels of customer satisfaction across the United States, U.S. territories, and the Caribbean.

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